## Building your profile as an EU lobbyist

A presentation by Claudia Ritter and Marie Laure De Langhe Brussels, 30 January 2016



#### **About Cleverland Communications**

- Headquartered in Brussels since 1992
- Working with the EU institutions, lobby groups & interest representations, the corporate sector, and international non-profit organizations
  - Specializing intercultural leadership & strategic communications
  - 10 multicultural multilingual consultants and coaches
  - Topics: Brand development, strategic positioning, media marketing, leadership & communication skills



# WHY MEDIAS RELATIONS AS FIRST STEP FOR EAP COMMUNICATION?

#### Media are powerful opinion-makers

#### Raise awaireness on EAP as

The EU Medical Specialists Paediatric section,
official political voice of children and paediatricians throughout Europe
Identify EAP as a legitimate source of information

#### Generate progressively a quality press coverage

- to build a ground for EAP's identity & image
- have the best chances to set constructive contacts with the strategic European political target.

#### **HOW DOES THAT WORK?**

#### Media target

## Media management is Media marketing = Target is strategic What is EAP media target?





#### A data base of over 450 journalists

#### **Opinion media:**

major generalists, dailies, news, RTV, news & editorial agencies,

- \* BtoB & insider medias:
- political, social health/medical medias,
- \* Media focusing on Europe issues: political, social, environmental ...
- \* Media from all the EU having permanent representation in Brussels.
  - \* Belgian media: Flemish & French-speaking
  - \* Selected high circulation family, social, women's press (Elle Santé..)

Media & journalist profiles:
Generalists, EU affairs/ Health, social affairs, Migrants...

#### Dailies, News, national, international..





THE WALL STREET JOURNAL.



#### **Press Agencies**









#### International Radio & TV broadcasts











#### A few things to know about journalists:

- They work with a constant overload of information on last minute challenging agendas
  - They are "zappers", they read quick & dirty,
- More and more barriers to reach them on the phone.
  But...

They always remain open to compelling content So:

- \* Editorial and titling mails & documents is highly strategic
- \* Deliver timely messages with added value is key to success!

## WHAT WE'VE ACHIEVED SINCE SEPTEMBER 2015

#### Introducing EAP with a 1st corporate release

## EAP – EUROPEAN ACADEMY OF PAEDIATRICS The EU Medical Specialists Paediatric section Official political voice of children and paediatricians in Europe (19<sup>th</sup> October)

\* Developing EAP missions, 4 strands of action and structure: EAP & EBP, EAPRasnetwork, permanent councils and 6 Working groups.

#### \* A follow-up work:

calls, mails/re-mails upon direct conversations with selected journalist to ensure their reading and potentially list our information for treatment.

#### EAP in action in 2nd Press release

## "CHILD HEALTH INEQUALITIES AMONG MIGRANT CHILDREN IN THE EUROPEAN REGION"

with a survey over its entire research network.

(16<sup>th</sup> November)

.. Follow up calls interruption due to the massive focus of the whole press on the Paris attacks

#### Survey results in 3rd press release

## KEY RESULTS FROM EAP SURVEY "CHILD HEALTH INEQUALITIES AMONG MIGRANT CHILDREN IN THE EUROPEAN REGION":

Answers from 500 paediatricians in 17 countries

(18<sup>th</sup> January)

Release putting forward:

A survey" initiated by "Advocacy for Children" WG, disseminated through the entire EAPRASnet and illustrating high commitment of the paediatricians with 500 answers..

Organising main results in headlines

SPECIFIC HEALTH PROBLEMS AND NEEDS
BARRIERS TO ACCESS CHILD HEALTH SERVICES
DEFICIT OF SPECIFIC CHILDCARE POLICIES, TRAINING &GUIDELINES

Featuring EAP in action :

"...critical issues on EAP agenda in Brussels on Jan. 29th.."

#### FIRST PRESS RESULTS



## Advanced contacts achieved with media wishing to follow EAP on topics for potential coverage:

Actual Care, Agence Europe, Agence France Presse, Agence Belga, Bel RTL, De Standaard, Education Santé, Elle Santé, Financial Times, France 24, France 2, Imagine demain le Monde, La DH, Journal du Médecin, DailyScience, Medinews.be, Mediquality, Migration News Sheet, Politico, RTBF, Tempo Medical....

Interviews given to:

LE SOIR (N°1 belgian daily)

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VRT (Vlams Radio TV) for Radio 1

## **SUGGESTIONS** for 2016

#### Continue a regular production of information to demonstrate EAP active and part of the debates

Can be short statements, comments, opinions, reactions to a news...

Follow up on the « critical issues on the agenda »,

compelling as timely or the press : « Barriers to access ..» vaccination, training for paediatricians in primary care, vanishing children...

- Consider to incorporate social networks in EAP global communication strategy:
  - Medias & journalists work a lot on Twitter
  - Unique viewing platform of who says/does what in EAP's areas of concern
    - Highly effective, highly reactive information tool & visibility tool

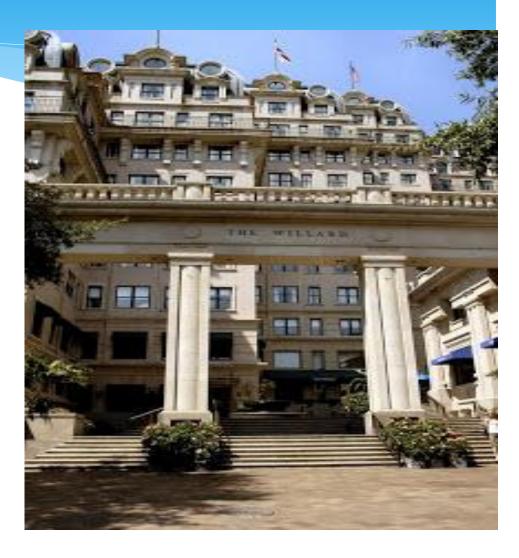
### Some facts about lobbying





## Etymology

The term originated at the Willard Hotel in Washington, DC. It was supposedly used by President Ulysses S. Grant to describe the political advocates who frequented the hotel's lobby to access Grant, who was often there in the evenings to enjoy a cigar and brandy. They would try to buy the president drinks to influence his political decisions.



### Who are the lobbyists in Brussels?

- Agriculture, food industry
- \* Pharmaceutical industry
- Car industry
- Oil companies (climate-change policies)
- \* Banks & law firms
- \* PR consultancies and trade associations
- Corporate companies
- \* NGOs: Environment, social protection, churches
- \* Professional associations (liberal professions) professional qualifications, services directive, competition law
- \* Media
- \* Think Tanks
- \* Etc.

## How many are there? And why?



30.000 lobbyists for 31.000 EU Commission officials (second to Washington)

National legislation in all Member States is impacted by 80% by EU law

Lobbyists influence the regulations and laws that shape Europe's single market, fix trade deals, and govern economic and commercial behaviour in a union of 507 million.

They influence 75% of EU legislation.

### What do lobbyists do?



Lobbyists give politicians information and arguments during the decision-making process. The corridors of the European Parliament often teem with individuals, who meet MEPs in their offices or in open spaces such as the "Mickey Mouse bar ».

It's a billion-euro industry!

## Where do they lobby





### How to be a good lobyyist

- 1) Define your core positions in relation to EU policy
- 2) **Create** a network within the EU institutions: Commission, European Parliament relationships matter!
- 3) **Build** strategic alliances with other assocations
- 4) Find solutions that legislators will embrace
- 5) **Know** the legislative process
- 6) **Spend** time with decision-makers
- 7) Have a strategic plan and a tactical plan
- 8) **Have** an active membership (national associations), who reach out to « their » MEPs
- 9) Be persuasive, but honest reliable Integrity matters!

#### More information

- \* http://www.theguardian.com/world/2014/may/08/lobbyistseuropean-parliament-brussels-corporate
- \* http://corporateeurope.org/pressreleases/2014/09/hard-factseuropes-biggest-lobbyists-revealed-first-time
- \* http://lobbyfacts.eu/reports/expenditure/companies
- \* http://www.politico.eu

To mention a few examples.....